

As a result of the extraordinary situation experienced in recent months we must reinvent ourselves in order to adapt to this new situation following the recommendations of the competent authorities and the World Health Organisation, but above all through general and sectoral training on the post-Covid19 situation in the tourism sector.

All the employees of Almirall Apartments have completed this training to be fully prepared.

#### **STAFF**

- Training of all staff members on general and sectorial hygiene and prevention measures.
  - Staff members equipped with Personal Protection Equipment (PPE)
  - Social distancing measures between customers and staff members
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#### **RECEPTION**

- Disinfection of shared items after each use: POS terminal, magnetic keys, etc.
  - Availability of hydro-alcoholic gel for customers
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#### **APARTMENTS**

- Thorough cleaning and disinfection of the apartments
  - Change of air conditioning filters, every time there is a change of apartment
  - Bedding and towels washed at more than 60 degrees
  - Special attention to equipment with a high level of use or contact (taps, hangers, remote controls)
  - The rooms will be left vacant between stays for the time necessary to disinfect them correctly
  - Airconditioning filters are changed every time that the apartment is cleaned
  - Cleaning and disinfection of the cleaning trolleys after each shift
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#### **COMMON AREAS**

- Thorough cleaning and disinfection of common areas by increasing their frequency
- Indications of position on the floor, by means of stickers or posters
- Spots with hydro-alcoholic gel dispensers
- Lift capacity limitation